



Growing With Purpose

**2022
ANNUAL
REPORT**

Our Vision

is to build healthy,
strong communities.

Our Mission

is to empower and support
individuals and families to achieve
emotional and physical wellness
by providing quality health
and social services.

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Growing With Purpose

OUR MESSAGE

At a time in our nation when the need for mental health and addiction services continues to rise, we commit to growing with purpose to help those who need it most.



To meet this critical need, we're purposefully expanding mental health, addiction and developmental disability services to vulnerable children, adults and families. And taking it one step further by purposefully working together as a team for the common good to strengthen the fabric of our communities.

We've come a long way since our humble beginnings in the 1960s, yet our mission and commitment to those we serve remains the same. Our story started with compassion and has grown by responding to the greatest needs of the communities around us. Whether it's providing addiction services to combat the opioid epidemic, focusing on integrated care to treat the whole person, or offering basic human needs such as housing and food – we understand what it means to grow with purpose.

In 2022 we continued to improve access to treatment and offer a stronger continuum of care. We're proud to announce the expansion of the Certified Community Behavioral Health Clinic (CCBHC) to Burlington and Cumberland Counties in addition to continued funding for Mercer and Camden Counties. The CCBHC is more than a program – it is a holistic model that exemplifies the true meaning of integrated care for individuals with behavioral health and substance abuse challenges by addressing social, environmental and physical health needs.

Our success as an organization is rooted in strong relationships with community groups, local officials, law enforcement, healthcare partners, faith-based organizations and other nonprofit providers. And of course, none of it would be possible without our dedicated team who demonstrate resiliency, empathy and patience every day. In the past year, our essential employees have gone above and beyond to provide compassionate care to over 40,000 people throughout New Jersey.

As you'll see in the pages of our 2022 Annual Report, we firmly believe that our mission would not be possible without our special donors, volunteers, partners and staff. On behalf of our Board of Trustees, thank you for your unwavering support. We're filled with hope for the future and look forward to growing purposefully together for years to come.

With great appreciation,

A handwritten signature in black ink that reads "Derry Holland".

Derry Holland
Chief Executive Officer

A handwritten signature in black ink that reads "Marianne Aleardi".

Marianne Aleardi
Chair, Board of Trustees



For the young mom recovering from addiction in search of housing...

For the caretaker looking after a family member living with mental illness...

For the family struggling to put food on the table and afford medications...

Rooted in Your Community

There is hope. Oaks offers over 230 health and social service programs throughout New Jersey for people living with a mental illness, developmental disability or addiction. By focusing on integrated care, we can begin to treat the whole person to achieve both mental and physical wellness.

Each day, our services give individuals the opportunity to make healthy choices in a caring, welcoming environment. And most importantly, the support system, coping skills and community resources necessary to reach their fullest potential.

CORE SERVICE AREAS

- Counseling
- Crisis and Early Intervention
- Case Management
- Substance Abuse Treatment
- Partial Care
- In-home and Community Based
- Developmental Disabilities Services
- Residential Services

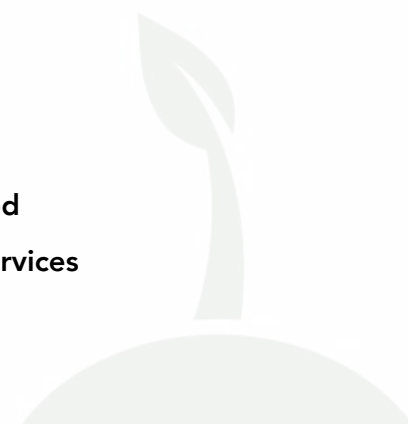
40,000

INDIVIDUALS SERVED

+

1,843

DEDICATED EMPLOYEES

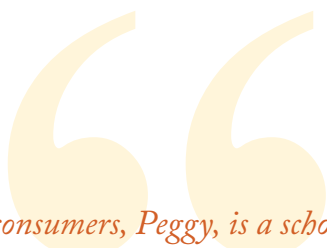


CARF Accreditation

In 2022, Oaks once again received a successful review and three-year accreditation from the Commission on the Accreditation of Rehabilitation Facilities (CARF) International for our behavioral health and youth services programs. CARF International is an independent, nonprofit accreditor of health and human services.

The accreditation team peer reviewed over 40 programs representing service areas including mental health, addiction, residential, crisis, case management, outpatient and partial care. They interviewed clients and family members; toured facilities and observed operations; and reviewed records, policies and financial statements.

The surveyors' report highlighted numerous areas of strength including Oaks programs as "well known across the region it serves in New Jersey for providing quality care to clients with high-level service needs." It also indicated "clients consistently expressed appreciation and gratitude for the clinical staff members for supporting their recovery process without judgment."



"One of my consumers, Peggy, is a school bus driver working for an independent contractor. Unfortunately, she is not permitted to apply for unemployment per the law, so when she is off for summer vacation or breaks, there is no paycheck. The Oaks Food Pantries are a lifeline for Peggy to ensure she has enough food to support her family during difficult times."

— Pat Zimmerman, Oaks Housing Counselor

200+
PROGRAMS



19

COUNTIES SERVED



62

GROUP HOMES



138

SUPPORTIVE
HOUSING
RESIDENCES



11,516

FOOD PANTRY
HOUSEHOLDS
SERVED

CCBHC Takes A Holistic Approach to Care

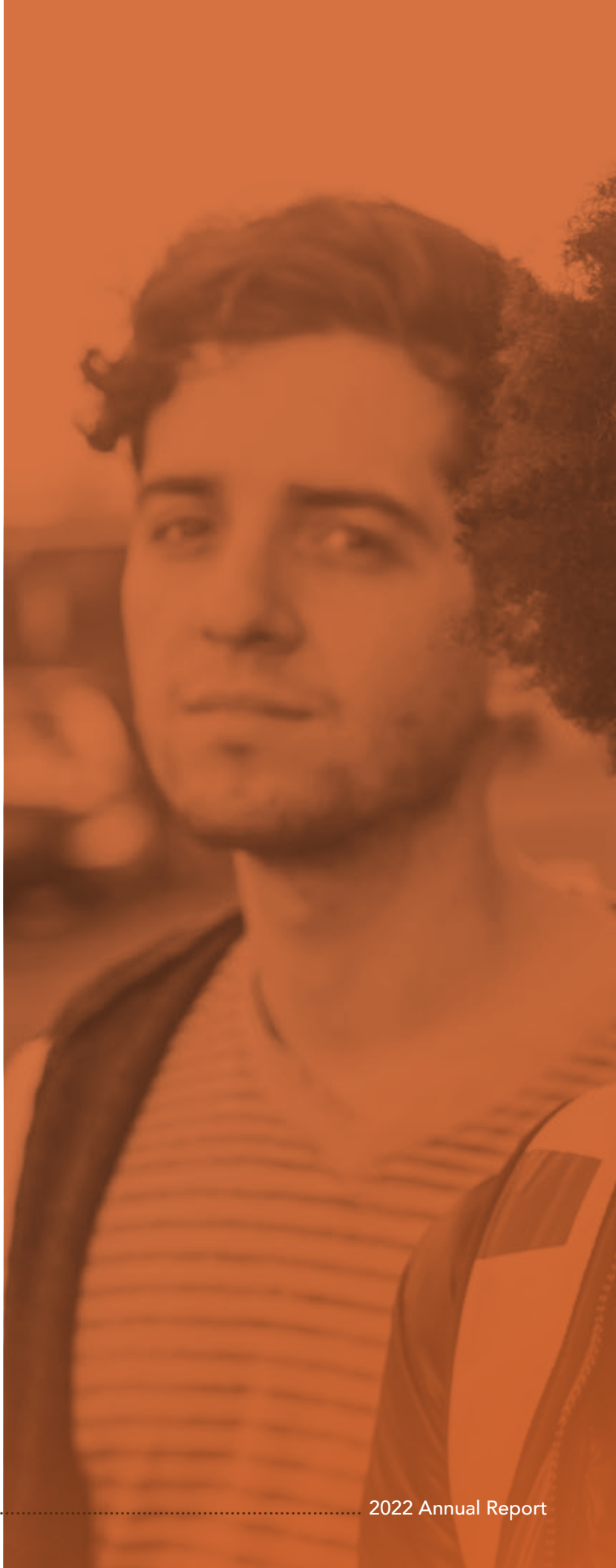
After successfully launching Certified Community Behavioral Health Clinics (CCBHC) in Mercer County in 2017 and Camden County in 2020, the Substance Abuse and Mental Health Services Administration (SAMSHA) awarded Oaks an expansion grant in 2022 that includes both Burlington and Cumberland Counties.

CCBHC is more than a program – it is a model that exemplifies the true meaning of integrated care. The holistic model provides a centralized point of contact for individuals with behavioral health and substance abuse challenges to obtain treatment as well as address social, environmental and physical health needs.

For example, a mother recovering from an addiction can receive not just substance abuse treatment, but also mental health counseling, help with parenting skills and connection to basic needs such as housing, food, job training and primary medical care – a one stop shop.

Our goal is to improve access to treatment, address gaps in services and break down barriers to care for individuals who often get lost trying to navigate the healthcare system. The network of care includes:

- **Medication Assisted Treatment (MAT)**
- **Ambulatory detox**
- **Case management**
- **Outpatient counseling**
- **Supportive housing**
- **Crisis stabilization**






Medication Assisted Treatment Expands

As the opioid epidemic continues to ravage communities across the nation, our goal is to offer individuals hope for long-term recovery and a chance to end the revolving door of treatment. Right in our own backyard, we have seen an increase in overdose rates in New Jersey within the past year due to the presence of fentanyl and other synthetic opiates that are much more lethal and present in the substances being used.

With a grant from the Substance Abuse and Mental Health Services Administration (SAMHSA), Oaks expanded the Medication Assisted Treatment (MAT) program in Burlington, Camden and Mercer Counties. Medication Assisted Treatment (MAT) treats individuals in recovery with medications such as Suboxone and Vivitrol. These lifesaving medications are managed in collaboration with the individual based on personal treatment goals.

The new funding allows Oaks to meet the increased need for treatment by serving over 600 individuals in a five-year period. When partnered with the right resources such as housing, therapy and other co-occurring mental health services, MAT becomes an opportunity for individuals to lead a healthy, sober life.



“Because of my substance abuse, I was never able to do normal things such as maintain employment. I was struggling with legal issues and on the verge of becoming homeless. The program helped me through recovery with coping skills, processing past trauma and rebuilding my relationship with my girlfriend. I was prepared to go away to prison but thanks to the progress and positive changes I made, the judge allowed probation and a chance for a future.”

— Ernesto



Diversity, Equity, Inclusion and Belonging: Taking Action



The Oaks Racial Equality and Social Justice Coalition started the year with one important question, “How can we be part of the solution to end systematic racism in our society?” In 2022, the Coalition identified and implemented action steps needed to be part of the change we want to see in our organization and the greater communities we serve. The group, consisting of diverse members from across the organization, focused on three main goals:

- 1) Conduct organization-wide training on diversity, inclusion and racial equality.**
- 2) Improve healthcare disparities by identifying opportunities to improve care.**
- 3) Reduce police brutality and excessive force through relationships and training with community law enforcement.**

In addition to the Coalition’s work, our Justice Involved Services and Integrated Case Management teams renewed partnerships with community law enforcement officers by participating in Crisis Intervention Training (CIT). The training is designed to improve first-responder interactions with persons living with mental health and addiction disorders. Moving forward, the Coalition remains dedicated to creating a better tomorrow, free of the hate and inequities that divide us.


PEACE Squad Offers Safe Space for Oaks Employees

Keeping lines of communication open across our organization by providing employees with an emotionally safe space to share their experiences is a top priority. This ultimately allows our team to better support the individuals we serve with compassion. The PEACE (Personal Emotional and Compassionate Experience) Squad, a subcommittee of our Healing Centered Committee, helps support employees coping with stressful events.

In 2022, the PEACE Squad offered employees support through confidential, judgement-free monthly drop-in sessions on topics such as:

- **Witnessing a violent incident**
- **Death of a team member**
- **Series of stressful events which have a cumulative effect**
- **Community stressors**
- **Natural disaster**
- **Work/life balance**
- **Adapting to change**
- **Social injustice**

In 2023, the group plans to continue conversations about social justice and how to manage emotions. Other relevant topics include pandemic fatigue, burnout, micro-aggressions, pronouns and morale boosters.



“The two things that keep me deeply committed are hope and change that I believe we have embraced at Oaks. Hope is a mindset and change only happens with the action steps we take.”

— Brenda Brown-Goggins,
Chief of Quality and Health Integration and Racial
Equality and Social Justice Coalition Sponsor

Increased Support for Trenton School District

Peer pressure, trauma, violence, poverty, substance abuse – many youth in urban environments experiencing challenging behaviors struggle with issues beyond their capacity to resolve. Unfortunately, these chronic and pervasive problems are often complicated by learning disabilities and unaddressed mental health needs.

To meet this growing need, the NJ Department of Children and Families awarded Oaks a grant to expand our School Based Youth Services Program (SBYSP) to seven middle and high schools in Trenton. SBYSP provides free health and social services with the goal of helping students finish their education, obtain skills leading to employment or continuing education, and graduate healthy and drug free.

SERVICES INCLUDE:

- **Mental health counseling**
- **Employment counseling**
- **Substance abuse education/prevention**
- **Learning support**
- **Preventive health awareness**
- **Pregnancy prevention programs**
- **Primary care linkage**
- **Healthy youth development and recreation**
- **Referral to community programs**

Our primary focus is addressing the profound impact that grief and loss has on students which only increased during the pandemic. We facilitate a girl's group in one of the high schools that explores peer influence and how to establish healthy relationships. In the middle schools, we established LGBTQ groups for youth exploring their sexuality/gender identity and their allies. Research has indicated that these groups decrease dropout rates, decrease suicidality among students, and increase school attendance and performance.

Trainings such as "Why Try" give SBYSP team members creative strategies to help motivate students and increase academic success through skill building. We also assist with graduation celebrations and offer a variety of activities to expose youth to experiences they may not have had the opportunity to explore such as Broadway shows and amusement parks.

Perhaps most importantly, staff have identified special needs for students such as a blow-up mattress for a homeless youth that had been couch surfing at friends' homes; food for families experiencing food insecurity; and linkages to other financial resources to assist with utility and rental expenses. This holistic approach to youth mental health services continues to make a profound impact in the heart of the communities we serve.

Looking forward to 2023, we're excited to expand school-based trauma informed support services to Camden County through a SAMHSA funded collaborative initiative with the Camden County Educational Services Committee to provide mental health care in schools throughout the community. The innovative pilot program is one of just four grants awarded across the country.





“

“Growing up hasn’t been easy so I just needed some direction and support from someone who cared. From an early age I experienced violence and more losses than you can imagine in my family. I’ve been angry for so long, but I’m finally beginning to realize that people are here to help me. I like to call it my new self!”

— Shanayah

DONATION DRIVES

In 2022 you generously donated

2,100

THANKSGIVING MEALS

+

9,000

HOLIDAY GIFTS

+

100

FAMILIES AND GROUP HOMES SPONSORED

+

1,200

STUFFED BACKPACKS

Because of You

Thank you for believing in our mission and giving back to our programs throughout the year. Every gift, no matter the size, makes an impact. We truly appreciate your ongoing support!

Donor Impact Dinner

Thank you to our generous supporters for joining us at the Moorestown Community House! Attendees learned more about our mission and future initiatives from our team and the families we serve.



Oaks Board Member David Gaskin, Moorestown Mayor Nicole Gillespie and Camden County Commissioner Jeffrey Nash at the Donor Impact Dinner

Touch a Truck

Touch A Truck rolled into Camden for the first time giving kids the opportunity to see, touch and explore their favorite vehicles! Thanks to you, we distributed over 400 backpacks, stuffed with school supplies.



Kids enjoy a fun-filled day at our Touch A Truck event in Camden

Rooted in Community Awards

The 2nd annual Rooted in Community Awards at Grounds For Sculpture honored local heroes and raised over \$125,000 to support essential mental health and addiction services.



Attendees show their support for the Rooted In Community Awards at Grounds For Sculpture

Food Pantries

Food shouldn't have to be a choice! In 2022, our Food Pantries in Mount Holly and Berlin provided over 400,000 pounds of food to 34,000 community members in need of emergency hunger relief.



Holman Automotive volunteers help pack 1,500 Thanksgiving meals for the Oaks Food Pantry

Financial Review

FISCAL YEARS 2022-2021



EXPENSES	Fiscal Year 2022		Fiscal Year 2021	
Adult Community Services	33,429,541	25%	29,194,401	23%
Adult Development Disabilities	20,966,928	16%	20,686,144	16%
Children's Residential Services	12,193,309	9%	12,941,805	10%
Housing Development - Includes Youth	4,398,813	3%	9,515,524	7%
Children and Family Community Services	11,334,177	9%	10,094,030	8%
Addictions Programs	4,869,679	4%	4,996,343	4%
Other Programs	3,903,951	3%	4,173,095	3%
Preferred Behavioral Health	26,280,238	20%	24,304,794	19%
Management & General	13,765,484	10%	13,386,523	10%
Fundraising and Gifts	226,344	0%	92,869	0%
TOTAL	131,368,464		129,385,528	
REVENUE				
Client Revenue	71,653,271	55%	69,899,426	54%
State and Federal Grants				
DMHS	21,122,977	16%	20,156,322	16%
SAMHSA / FEDERAL	7,393,729	6%	6,644,097	5%
DDD	834,125	1%	1,284,458	1%
DCP&P	11,887,906	9%	11,576,774	9%
DCBHS	1,341,288	1%	1,784,894	1%
DCF	5,919,577	5%	5,077,235	4%
County Grants	3,105,433	2%	3,723,100	3%
Other Contracts	1,463,482	1%	4,356,020	3%
Rental Income	5,601,820	4%	4,632,111	4%
Restricted Capital Revenue	365,904	0%	27,908	0%
Fundraising and Gifts	418,933	0%	558,963	0%
TOTAL	131,108,445		129,721,309	

Thank You Donors

We wish to recognize the many corporations, foundations and individuals whose support during 2022 has impacted thousands of individuals and families throughout New Jersey.

TREE CIRCLE \$20,000+

TD Charitable Foundation
Whitesell

ROOT CIRCLE \$15,000 - \$19,999

Innovative Benefit Planning, LLC
Johnson, Kendall
& Johnson, Inc.

BRANCH CIRCLE \$10,000 - \$14,999

Real Good Foods

LEAF CIRCLE \$5,000 - \$9,999

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Diana and John Fennelly
The Fox Foundation
GCSI Security Group
Thomas and Evan Heitzman
Holman Enterprises
Terrance Huettl and
Tracey Whitesell
JustGiving
Thomas and Beverly
Tranovich

ACORN CIRCLE \$2,500 - \$4,999

American Water
Bowman & Company LLP
The Charles A. Mastronardi
Foundation
Christine's Hope for Kids
Innovative Compensation
& Benefits Concepts
Fulton Bank of New Jersey
Aaron and Patricia Nelson
Rowan University School of
Osteopathic Medicine

SHADE CIRCLE \$1,000 - \$2,499

Allen's Oil and Propane
Bright Funds

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Chelsea Carter
Camden Coalition
Colleen Crandall
David J and Catherine
W Friedman
Julie Herb
Derry Holland
Mary Foukleva-Hutchison
and Ryan Hutchison
Investors Bank
Jennifer Kane
KDI Office Technology
Lammey & Giorgio, PA
Morgensten, Waxman, Ellershaw,
LLC
NAMI Camden County, Inc.
Jeffery L. Nash, Esq.
NJM Insurance Group
PSE&G
Schwab Charitable
SJ Magazine
Target Corporation
Telemetry
Virtua Health System

ADDITIONAL GIFTS \$100 - \$999

Marianne and Joe Aleardi
Judge Marie White Bell
James D Bergquist
Rick and Stephanie Bergquist
Dan and Beth Bresnahan
David L and Gail Bresnahan
Karen Bresnahan
Lynn Bresnahan
Beth Midrash Harav Synagogue
Guiseppi Burton
Andrew Caden
Katie Caya
Citizens Charitable Foundation
Charities Aid Foundation of
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Martha Chavis
Frank and Nancy Coffman

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Walter and Susan Cottee
Andrea Davy
Joan and Phyllis DeGregorio
Pam Delbuono
Deborah Devlin
Jake and Cissy DerHagopian
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The Blackbaud Giving Fund
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Transamerica Life Insurance
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Stephen Trimboli
Trimboli & Prusinowski, LLC
TWB Builders Inc.
United Way of Greater Mercer
County
Anthony Ward
Water Resources of New Jersey
Gary Waxman
Cheryl Williams
Joy Woodson
Francis A Wood

GIFTS IN-KIND

Marianne and Joe Aleardi
Adventure Aquarium
Hillary Bray
Bahama Breeze
Margie Bauer
Sheri Bell
Diane Benfield
Sarah Berry
Liz Boccolini
Anne Breikss
Pamela Brown
Toni and Michael Brown
Robert Brown, Sr.
Builders League of
South Jersey
Burlington Press
Calabrese Contracting
Katie Campbell
Michelle Carlamere
Chelsea Carter
Lisa Cascio
Jieyu Chen
Stephen Colbert
Pamela Collins
Sandra Collins
Contact of Burlington County
Colleen Crandall
Paul Cuccinello
Jacquelyn Curtis
Joy Daly
Barbara Dane
Pam Delbuono
Dorney Park &
Wildwater Kingdom
Yvette Dueser
Dan DiSanto
First Presbyterian Church
Kate Fischer
Diana and John Fennelly
Angela Fieni
FLG X Adventure Course
Food Bank of South Jersey
Mary Foukleva-Hutchinson
and Ryan Hutchinson
Gannett Fleming
Incorporated
Kim Gitto
Brenda Goggins
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Longwood Gardens
Christy Loring
Arlene Lucarini
Lumberton United Methodist
Church
Puneet Maheshwari
Beth Master
Lorraine McCarrick
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Crystal Rutter
Sal & Joe's Spaghetti and
Pizza House

April Savage-Hendershot
Marni Schatz
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Clisby Shelton
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Pam Shivers
SJ Magazine
Denise Soto
SoJo Spa Club
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Church
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The Christmas Gala
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Trimboli & Prusinowski, LLC
Top Golf Mount Laurel
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Rachel Wilf
Jennifer Wilkinson
Erin Wirzburger
Women's League of Mt. Holly
Kim Zweier

Oaks Integrated Care is extremely grateful for all contributions, and we apologize if any gift was inadvertently omitted. We make every effort to ensure the accuracy of the annual report and would appreciate notification of any errors and/or omissions in order to correct our records. To report an error or omission, please contact the Development Office at 609-267-5928 or development@oaksintcare.org.

"We give to Oaks Integrated Care because they are a vital part of keeping our community healthy, happy and safe."

— Melissa Miller,
Miller Transportation



Oaks

INTEGRATED CARE

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609-267-5928 | Access Center: 1-800-963-3377
www.oaksintcare.org