

Behind the Mission

Uplifting Lives Where it Matters Most



ANNUAL REPORT



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Mission

To empower and support individuals and families to achieve emotional and physical wellness by providing quality health and social services.

Vision

To build healthy, strong communities.



Every day at Oaks Integrated Care, the most meaningful work often happens in places unseen. Behind the doors of our food pantries, at the heart of crisis response teams or in the hands of compassionate staff, lives are uplifted and futures transformed. This year, our annual report theme, Behind the Mission, brings these stories into the light—celebrating the programs and people who make our mission a reality.

Throughout the following pages, you'll meet the programs and teams that embody the spirit of Behind the Mission. From the dedicated staff at the Pat LeBon Day Treatment Center, who provide individuals with developmental disabilities opportunities to thrive, to the Project for Assistance in Transition from Homelessness (PATH), which connects homeless individuals to housing, each program reflects our commitment to helping those who need it most.

Our Cope Center stands as a beacon of hope in the face of the ongoing opioid epidemic. Meanwhile, our Children's Mobile Response program continues to provide immediate, life-changing interventions for families in crisis, ensuring children have a safe and supportive environment to heal.

Together, these programs demonstrate the profound impact of our mission in action. Each story highlights not only the challenges faced but also the resilience, dignity and potential within every individual and family we serve.

As we reflect on this year's achievements, we are reminded that none of this would be possible without our donors, volunteers, employees and community partners. On behalf of our Board of Trustees and staff, we extend our deepest gratitude for your generosity and trust. We welcome Aaron Nelson as Board Chair and extend our gratitude to Marianne Aleardi for her leadership and dedication over the last three years.

We hope this report inspires you as much as it inspires us to continue our vital work. Thank you for joining us in uplifting lives where it matters most.

With heartfelt appreciation,

Derry Holland Chief Executive Officer

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Marianne Aleardi Immediate Past Chair, Board of Trustees

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Aaron Nelson Chair, Board of Trustees

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40,000
Total people served

200+
Programs and services

449,000+
Pounds of food
distributed

8,000+
Active people in daily treatment

750
People receiving housing services

The Heart of Our Mission

Every milestone achieved, every life uplifted and every challenge overcome reflects a legacy of service and dedication. For over 60 years, our organization has provided compassionate care for individuals and families living with mental illness, substance use disorders and developmental disabilities.

Guided by our mission, we have embraced a holistic model of care that extends beyond traditional boundaries. This approach ensures that individuals receive not only critical health services but also access to housing, education, employment support and more. By addressing the full spectrum of needs, we can create opportunities for growth and a renewed sense of possibility.

Our impact is amplified through strong partnerships, innovative programs and the collective efforts of compassionate professionals and volunteers. Each initiative we undertake is a testament to the unseen work that transforms lives every day.

Together, we continue
to uplift lives
where it matters
most—one person,
one family, one success
story at a time.

PATH:

Building Foundations for Recovery

The journey to recovery and stability begins with a home. For individuals living with serious mental illness and homelessness, housing is more than just a physical space—it's a foundation for rebuilding a life. The Project for Assistance in Transition from Homelessness (PATH) program serves as a vital link for those who are homeless or at risk of becoming homeless in Mercer and Camden Counties.

PATH provides outreach and support to individuals who might otherwise slip through the cracks. From tent cities and train stations to shelters and soup kitchens, PATH meets people where they are, offering resources and a compassionate hand. The program helps place individuals in appropriate housing and connects them to mental health services, case management and community support networks.

The impact of PATH goes far beyond providing shelter. Stable housing reduces hospitalizations, psychiatric emergencies and criminal justice involvement, creating a pathway to wellness and independence. By addressing the root causes of homelessness and mental health challenges, PATH restores dignity and opens the door to a brighter future.

Behind the mission of PATH is a belief in the transformative power of "a place to call home." Every referral, every outreach effort and every connection made reflects our commitment to creating a world where no one is forgotten.



Janice's Journey to Attain Housing



Janice, a 42-year-old woman experiencing a serious mental illness and homelessness, was referred to Oaks for outreach and case management services. After a volatile relationship with her

mother and difficulties with transitional housing, she ended up in a shelter with nowhere else to turn.

Janice's immediate response was a lack of interest and reluctance to accept help, insisting on a return to her family. Our team collaborated with multiple partners to provide wraparound services, including the Board of Social Services, the county and area soup kitchen.

Over a 3-year period, we continued to walk beside Janice to help her reach treatment goals and ultimately obtain housing. This illustrates that with patience, compassion, teamwork and an individualized approach, we can address homelessness in our community.

COPE Center:

A Lifeline in the Fight Against Addiction

In the shadow of the opioid epidemic, where over 3,000 lives were lost to overdose in New Jersey last year alone, the COPE Center in Essex County provides not only treatment but hope for recovery. COPE addresses substance use and mental health challenges for individuals and families using a client-centered approach to care.

The center offers a range of services, including outpatient therapy, psychiatric care, counseling and more. Through its co-occurring program, individuals struggling with both substance use and mental illness receive integrated care tailored to their unique needs. By addressing the root causes of addiction, such as trauma or stigma, and equipping clients with coping skills, COPE empowers individuals to reclaim their lives.

What sets COPE apart is its focus on treating the whole person. From medication management to group therapy, every service is designed to promote long-term recovery and prevent relapse. The team creates a safe, welcoming environment where clients feel supported and respected.

Behind COPE's mission is a profound belief—recovery is possible with the right care, resources and support.

For those battling addiction, COPE stands as a lifeline and a promise that brighter days are ahead.



Tom's Recovery: From Meth Addiction to Helping Others



Tom, addicted to methamphetamine and Gamma-Hydroxybutyrate (GHB), was caught in a downward spiral fueled by unresolved trauma from being bullied for his sexual orientation. His substance use started in his teens and continued for over 20 years, leaving him feeling hopeless.

Tom participated in an intensive recovery program at the COPE Center that addressed both his addiction and his trauma. With medication for bipolar disorder and support from group therapy, Tom remained substance-free and began to rebuild his life. His progress in treatment led to a reduction in his sentence from over seven years in prison to federal probation. Today, Tom works as a certified Recovery Support Specialist, helping teens overcome their own struggles.



Children's Mobile Response:

Stabilizing Families in Crisis

When a child experiences a behavioral or emotional crisis, families often feel overwhelmed and unsure where to turn. The Children's Mobile Response (CMR) program in Camden County steps in during these critical moments, providing immediate, in-home support 24 hours a day, seven days a week. Serving youth ages 3 to 21, CMR is a lifeline for families facing challenges such as anxiety, depression, school refusal or suicidal thoughts.

The program's first priority is stabilization—defusing the immediate crisis to create a safer, calmer environment. From there, the team develops a customized plan that may include safety strategies, behavioral supports and referrals to long-term therapy or community resources. For up to eight weeks, families receive follow-up care and guidance to prevent future crises and strengthen family dynamics.

By utilizing a Trauma-Informed Care approach to care, the CMR team ensures that every intervention is rooted in compassion, respect and understanding. Families are not just recipients of services—they are active partners in creating solutions that work for their unique needs. The ripple effects of CMR's work are profound: preventing unnecessary hospitalizations, reducing out-of-home placements and helping children remain in stable, loving homes. At its core, this program reflects the heart of our mission—uplifting lives where it matters most.

Watch CMR in Action

Watch our latest video to learn more about Children's Mobile Response from Director Renee Bennett Holmes!



"The specific need that CMR addresses is the need for immediate support to children and families. We are able to go out to the family home within an hour doing an immediate assessment, put in immediate on-site intervention and begin to link the family to the needed resources."

Kathy's Story: From Empty Cabinets to Family Meals



After getting help and overcoming mental health challenges, Kathy received positive news that would change her life. She was reunited with her two children

and awarded housing—all on the same day! With no time to prepare, Kathy was concerned about feeding her family and that SNAP benefits would take some time to process. Rising food costs only added another layer of stress.

Our team at Oaks not only helped Kathy navigate the Supplemental Nutrition
Assistance Program (SNAP) process but also stocked her pantry and refrigerator with nutritious food from the food pantries. We even helped her obtain kitchen essentials and a dining table with chairs to ensure family meals could be a reality. Saving money on groceries allows Kathy to purchase other basic needs for her children such as medication, school supplies and clothes. Kathy's story is just one of many and we're proud to serve those who need it most.

Oaks Food Pantries:

Fighting Hunger, One Meal at a Time



Families and individuals struggling financially to make ends meet often face impossible choices: food or medicine, groceries or rent. The Oaks Food Pantries, located in Mount Holly and Berlin are dedicated to eliminating these heartbreaking dilemmas. By providing basic

necessities such as food, clothing and household items, our pantries serve as a critical resource for over 1,500 households each month.

The pantries serve as a source of food not just for the community, but also supply meals for our adult partial care programs and children's programs at the Charles Yates Center for Children and Families in Lumberton.

Beyond addressing hunger, the Food Pantries tackle the interconnected challenges of food insecurity and mental health. Hunger doesn't just impact physical well-being—it also heightens stress, anxiety and feelings of hopelessness. By offering consistent access to nutritious food, the pantries empower families to regain stability and focus on their mental and emotional health.

Access to nutritious food not only supports physical health but also fosters resilience, enabling individuals to focus on personal growth, family well-being and long-term stability. The impact of the pantries extends far beyond meals, creating a ripple effect of positive change in the communities we serve.

Pat LeBon Day Treatment Center:

Unlocking Potential Every Day

For adults dually diagnosed with mental illness and developmental disabilities, the journey toward independence is often met with challenges—but also countless opportunities. At the Pat LeBon Day Treatment Center in Lumberton, every day is a chance to unlock potential. The program centers on building essential life skills, from self-care and hygiene to communication, coordination and employability. These milestones, however small they may seem, lay the groundwork for meaningful progress and a brighter future.

Participants engage in structured activities tailored to their individual abilities and needs. Whether they are learning how to navigate daily tasks or preparing for community employment, each success is a step toward greater independence. The program's compassionate, professional staff embrace a Trauma-Informed approach to care, ensuring that every person is treated with dignity and respect.

What sets the Pat LeBon Center apart is its holistic connection to families, schools and community organizations. By fostering these partnerships, the center creates a nurturing network that supports both participants and their loved ones. These connections amplify the program's impact, improving the quality of life for everyone involved.



Paper Dolls: More Than Just An Art Project



During the summer of 2024, residential employees Ella Brown and Atiya Darrison introduced a new creative project, making paper dolls, to the individuals in their care. The duo questioned

if they were asking too much, but with encouragement, the individuals proved they were more than capable.

The project was tailored to different skill levels, with participants contributing in various ways—ripping, rolling, gluing and painting. Each doll was unique, a reflection of its creator's individuality. As the final dolls took shape, so did something even more powerful: confidence. Smiles and a sense of pride replaced doubt!

More than just an art project, this experience became a lesson in perseverance and teamwork. It reinforced the belief that challenges can be overcome and that success isn't about perfection—it's about the courage to try and the determination to finish what you start.

The Heart of our Mission



Employee Spotlight

At Oaks Integrated Care, our 1,300+ employees are the heartbeat of our mission. Each team member whether a clinician, van driver, case manager or administrative assistant—brings unique skills, perspectives and compassion to their work, helping to uplift lives across New Jersey. Their dedication drives the essential services we provide and ensures the well-being of the individuals and families we serve.



Employee Voices

This year, we spotlighted employees' stories through videos that capture the heart of their work. As one team member shared:

"The most rewarding part of my job is knowing I make a difference every day. Seeing lives transform because of what we do is truly inspiring."



Diversity, Equity and Inclusion

We are proud of a workplace culture that welcomes and celebrates differences creating a sense of belonging for all. Our Diversity Committee leads initiatives to promote equity and inclusivity, ensuring every employee feels respected and valued.



Opportunities for Growth

Investing in our employees' development is a priority. With 67% of management roles filled through internal promotions, we are proud to nurture careers and create pathways for growth. By providing training, mentorship and recognition, we inspire our team to reach their full potential.



At Oaks, our employees are not just part of the mission—they are the mission.

Commitment to Excellence

At Oaks Integrated Care, excellence is not just a goal—it is a promise we uphold every day. From program effectiveness to client satisfaction and industry accreditation, we continuously strive to raise the bar. Our commitment goes beyond meeting standards. We focus on innovation, best practices and staff development to ensure our services remain effective and compassionate.

CARF Seal of Accreditation



We proudly earned a three-year re-accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF) for 22 programs. This distinction affirms

our dedication to delivering high-quality services that evolve to meet the needs of our community. CARF reviewers commended Oaks, stating:

"The organization's leadership team is highly knowledgeable and supportive. There is significant staff longevity coupled with a strong commitment to helping lower-level staff members advance into roles with greater responsibility."



Client Satisfaction

For us, client satisfaction is more than a measure of success—it is a reflection of trust, respect and the positive experiences of those who rely on our services. We are honored that our clients continue to express confidence in the care they receive.

- 91% of adults expressed overall satisfaction with our services.
- 91% of adults rated the quality of services as excellent.
- 98% of families of adults and 97% of families with children reported satisfaction with cultural sensitivity.

Top Charity Ratings

Oaks Integrated Care is committed to transparency, accountability and fiscal responsibility. We are proud to have earned the Candid Platinum Seal of Transparency on GuideStar and a 4-Star Rating from Charity Navigator. These achievements highlight our dedication to meeting and exceeding industry best practices, ensuring donors, supporters and stakeholders that their contributions directly support life-changing programs and services.

Platinum Transparency 2024 Candid.



Celebrating Community Impact

We believe our mission is powered by the collective efforts of our community. From special events to donation drives, these moments bring our mission to life and directly support children, adults and families in need. Every donation, large or small, is a step toward uplifting lives where it matters most.

Special Events



Oaks Board Members Mary Foukleya and David Gaskin with Dria Law at the 2024 Donor Impact Dinner

Derry Holland and Board Chair Marianne Aleardi



Kids enjoy a fun-filled day at our Touch A Truck event

Donor Impact Dinner

Hosted at the Moorestown Community House, this intimate gathering provided a chance for our supporters to connect with our mission. Attendees learned about our mission and relationships with key community partners.

Rooted in Community Awards

This annual celebration at Grounds for Sculpture celebrated outstanding local heroes rooted in the communities we serve. With your generosity, the event raised over \$150,000 to support life-changing mental health and addiction services.

Touch A Truck

For the third year, Touch A Truck rolled into Camden, sparking joy for children and families as they explored their favorite vehicles. With your support, over 800 stuffed backpacks filled with school supplies were distributed, preparing local youth for a brighter future.



backpacks with school supplies.



complete

Thanksgiving meals distributed.



holiday gifts collected for children and adults.



families and group homes sponsored this holiday season.

Fiscal Year 2024 Finances

EXPENSES	Fiscal Year 2024	
NJ Department of Human Services		
Adult Community Services	36,412,726	26%
Adult Developmental Disabilities	23,588,776	17%
Children's Residential Services	7,671,208	5%
Housing Development - Includes Youth	5,084,489	4%
Children and Family Community Services	14,408,581	10%
Addictions Programs	7,794,713	6%
Other Programs	412,930	0%
Preferred Behavorial Health Group	30,355,233	22%
Management & General	14,979,611	11%
Fundraising/Investment	398,653	0%
TOTAL	141,106,920	
REVENUE		
Client Revenue	69,393,859	49%
NJ Department of Human Services		
DMHS	22,232,514	16%
SAMHSA/FEDERAL	7,671,660	5%
DDD	628,139	0%
DCP&P	18,524,884	13%
DCBHS	1,868,983	1%
DCF	4,458,366	3%
COVID-19 Funding	746,627	1%
Burlington, Camden, Mercer County Grants	4,601,685	3%
Other Contracts	2,046,934	1%
Rental Income	6,327,490	4%
Restricted Capital Revenue	18,468	0%
Fundraising	3,146,036	2%
TOTAL	141,665,645	100%

Thank You Donors

We extend our heartfelt gratitude to the many corporations, foundations and individuals whose generosity in fiscal year 2024 (July 1, 2023 - June 30, 2024) has uplifted countless lives throughout New Jersey.

TREE CIRCLE \$20,000+

Whitesell Construction Co Inc Johnson, Kendall, and Johnson LLC TD Charitable Foundation

ROOT CIRCLE \$15,000 - \$19,999

Innovative Benefit Planning, LLC

BRANCH CIRCLE \$10,000 - \$14,999

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Camden Home for Children and SPCC

Capehart & Scatchard

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GCSI Security Group

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MCFA

Philadelphia Insurance Companies

The Fox Foundation

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ACORN CIRCLE \$2,500 - \$4,999

Bowman and Company. LLP Christine's Hope for Kids Fulton Bank of New Jersey

Derry Holland

Innovative Compensation & **Benefits Concepts**

Mental Health Association

REV Creative Group

Rowan-Virtua School of Osteopathic Medicine

Tarrytown Expocare, LLC

The Charles A. Mastronardi Foundation

SHADE CIRCLE \$1,000 - \$2,499

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Armanino, LLP

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for Children

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Deon and Karen Carter

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Helium Comedy Club Holy Cross Lutheran Church Home Depot of Cherry Hill Home Depot of Mount Laurel

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Lucky's Last Chance Restaurant Lumberton United Methodist Church

Madison Resorts Maggiano's Restuarant Masonville-Rancocas United

Methodist Church Massage Envy McCarter Theater Patsy Merritt Grace Miller

Miller Transportation Group

Monterey Grill

Moorestown Home and School

Morey's Piers NY Giants NY Jets Erin O'Donnell

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Saints' Memorial Community Church

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YMCA Camp of the Pines Zallie Community Foundation

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Oaks Integrated Care deeply values every contribution, and we sincerely apologize if any gift was unintentionally omitted. We strive for accuracy in our annual report and encourage you to contact the Development Office at 609-267-5928 or development@oaksintcare.org to report any errors or omissions.





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